

BondXN's Business Continuity Planning

BondXN has developed a Business Continuity Plan on how we will respond to events that significantly disrupt our business operations. Since the timing and impact of disasters and disruptions is unpredictable, we will have flexibility in responding to actual events as they occur on a case-by-case basis. With that in mind, BondXN is providing the following information on our business continuity plan.

Contacting BondXN

If you are unable to contact us as usual due to a significant business disruption, you should use the call BondXN support at 973-245-9753 or email support@bondxn.com

Business Continuity Plan

We aim to minimize business disruptions by quickly recovering and resuming business operations after a significant business disruption. We aim to respond by safeguarding our employees and property, making a financial and operational assessment, protecting the Firm's books and records, and allowing our customers to conduct business. In short, our business continuity plan is designed to permit BondXN to resume operations as quickly as possible, given the scope and severity of the significant business disruption.

Our business continuity plan addresses: data backup and recovery; all mission critical systems; financial and operational assessments; alternative communications with customers, employees, and regulators; alternate physical location of employees; critical supplier impact; regulatory reporting; and assuring our customers prompt access to BondXN.

Varying Disruptions

Significant business disruptions can vary in their scope, such as only our firm, a single building housing our employees or business operations, the business district where our employees or business operations are located, the city where we are located, or the whole region. Within each of these areas, the severity of the disruption can also vary from minimal to severe. BondXN will use best efforts to resume normal business operations within regular recovery time objectives depending on the severity of the disruption that may range from less than 5 minutes to 24 hours. These times may vary depending on the severity of the disruption.

More Information

If you have questions about BondXN's business continuity planning, please contact us at 165 Passaic Avenue, Suite 201, Fairfield, NJ 07004 or email compliance@bondxn.com